



Exeter  
City Council

# Bin collections in Exeter: DOs and DON'Ts



**DO** put your bin out after 6pm on the night before collection.

Make sure it's out on time, because we can't come back for bins that weren't out. Bring it back in a.s.a.p. after collection.



**24/7**

**DON'T** leave your bin out permanently - including while you're away.

This is classed as an obstruction under the Environmental Protection Act 1990. The bin will be removed and you will have to pay for a new one.



**DO** sticker or paint your bin with your house number.

If your bin goes missing or is stolen, you will need to pay for a new one (unless it fell into our lorry).



**DON'T** overfill your black bin or put out extra rubbish.

We can't take extra bags of rubbish from beside or on top of your bin.

Had a clear-out? Book to take it to a recycling centre: 0345 1551010



**DO** put out extra recycling.

Put it out beside your green bin in bags labelled 'recycling'.



**A-Z**

**DO** get to know what you can and can't recycle in Exeter.

Check out A-Z of waste & recycling in Exeter:  
[exeter.gov.uk/recycle](http://exeter.gov.uk/recycle)



**DON'T** contaminate your recycling.

If there is food or glass in your green bin, we won't be able to empty it and you will have to remove the contamination.

We won't be able to return until your next recycling collection.



If your bin has not been emptied, but it was out on time, report it by the end of the next day.

Report online at [exeter.gov.uk/missedbin](http://exeter.gov.uk/missedbin). This links directly to the crew's collection computer and will ask them to return unless they reported a reason for not emptying your bin.