

How to be on your best bin behaviour this Christmas

Things to do
and not to do
with your bins
and waste



Exeter
City Council



Denis
the **Dustcart**

Black bin rules



Don't put out extra rubbish when you leave your house for the Christmas holidays.



We can only collect rubbish that is contained in the black bin so that the lid closes.



We charge to remove extra rubbish. Your landlord may charge you if we ask them to remove it on your behalf. You are responsible for the removal of any additional rubbish you generate.



Bins must not be left out between collections and must definitely be taken back in over Christmas. You will be charged for any bins that are taken away or stolen.

Put these in your green bin



Food tins
Drinks cans
Empty aerosols
Plastic bottles (lids on)
Cleaning product bottles
Plastic pots, tubs & trays
Foil
Cereal boxes
Cardboard
Magazines
Newspapers
Junk mail
Envelopes
Office paper

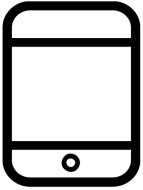


You can put out extra recycling beside your green bin on the scheduled collection day.

No need to wash things out. A smear of sauce is OK. Just make sure everything is empty of food and liquid.



[exeter.gov.uk/domesticwaste](https://www.exeter.gov.uk/domesticwaste) will tell you everything you need to know about bin collections. You can download your calendar, too.



You can book a chargeable special waste collection with the Council online through the page above.



Glass can be taken to a glass bank. There are lots in Exeter: [exeter.gov.uk/recyclingbanks](https://www.exeter.gov.uk/recyclingbanks).



You can take up to 8 bags per household per year to the recycling centre on Exton Road in Marsh Barton, but you must book them in beforehand: **0345 1551010.**

Need advice?



Denis the Dustcart



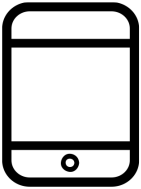
Or head to [exeter.gov.uk/contact](https://www.exeter.gov.uk/contact)

A neighbour might be willing to put your bin out for you in exchange for a mince pie or a card...

Bin not emptied?



Report missed bins by the Council by midnight of the following working day at the latest:



exeter.gov.uk/missedbin.

You will get an instant reponse. If it was our fault, the system will tell us immediately to return for your bin within two working days.

Please do not report missed bins through social media or by email.

Not your waste?

If you live in rented accommodation, it's the responsibility of your landlord or managing agent to remove any waste from your house that you did not produce.

This includes any waste that was at your property when you moved in.

Your black and green bins are provided for your day-to-day household waste only.

Thank you!



**...& HAPPY
CHRISTMAS!**